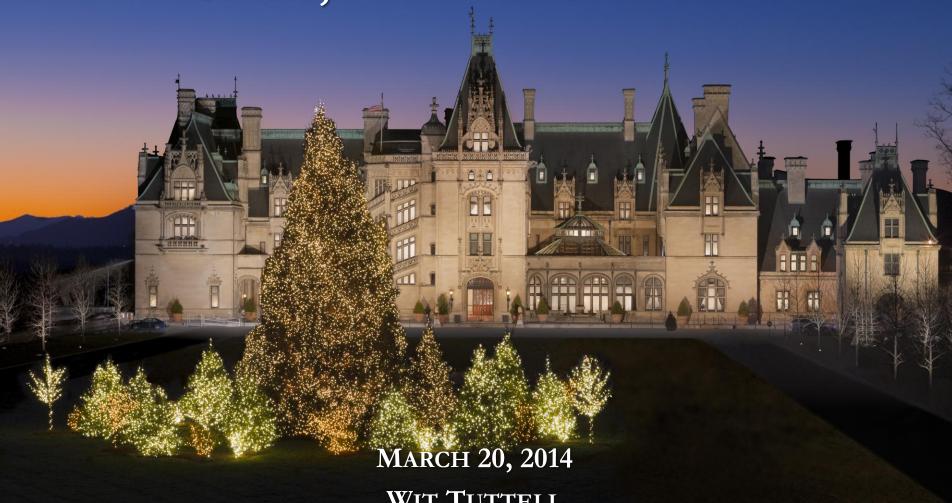
NORTH CAROLINA DIVISION OF TOURISM, FILM AND SPORTS DEV.



WIT TUTTELL

ACTING ASSISTANT SECRETARY FOR TOURISM

PROGRAM GOALS

 More people, staying longer, spending more money

- Strategic marketing investments
- Leveraging resources through partnerships





MEASURING SUCCESS

Visitor research (demographics, activities, attitudes)

Economic impact

ROI/attitude and awareness

Web analytics

Social engagement

Partner investment





DIRECT VISITOR SPENDING IN NORTH CAROLINA



2012 RECORD YEAR FOR NC TOURISM

\$19.4 Billion in Visitor Spending

Nearly 200,000 Jobs

\$970 Million in State Tax Revenues

\$579 Million in Local Tax Revenues

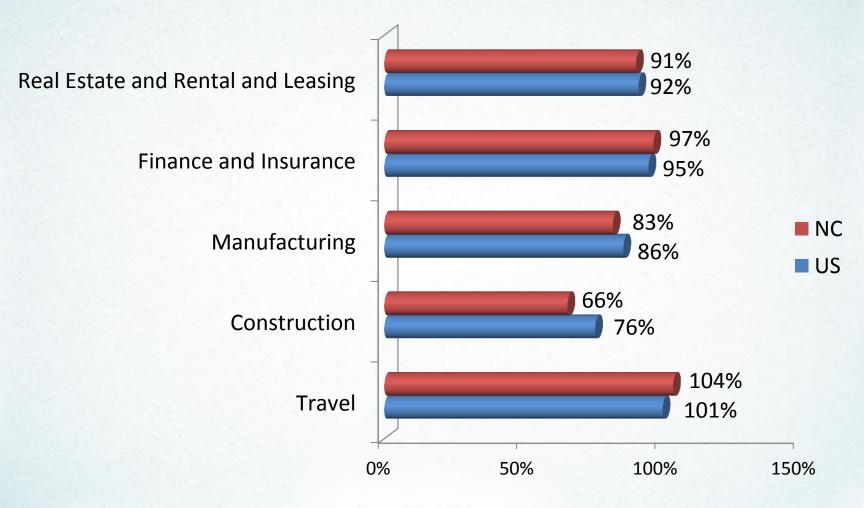


Visitors contribute \$4.2 Million Per Day in State and Local Tax Revenues

NC Households save \$423 in taxes due to visitor spending



EMPLOYMENT RECOVERY FROM 2007 ANNUAL EMPLOYMENT CHANGE BY INDUSTRY



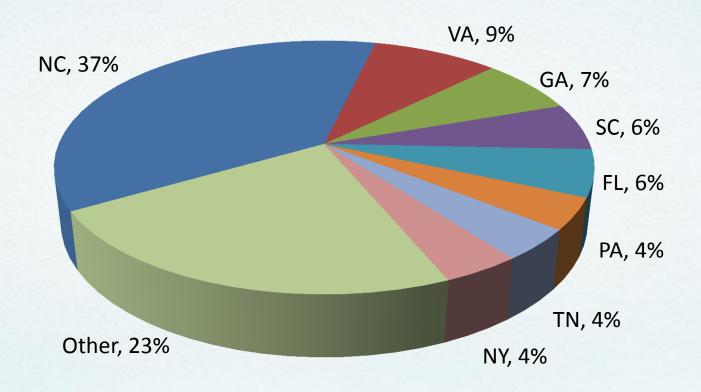
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PROMOTING TRAVEL IN NC: PARTNERSHIPS



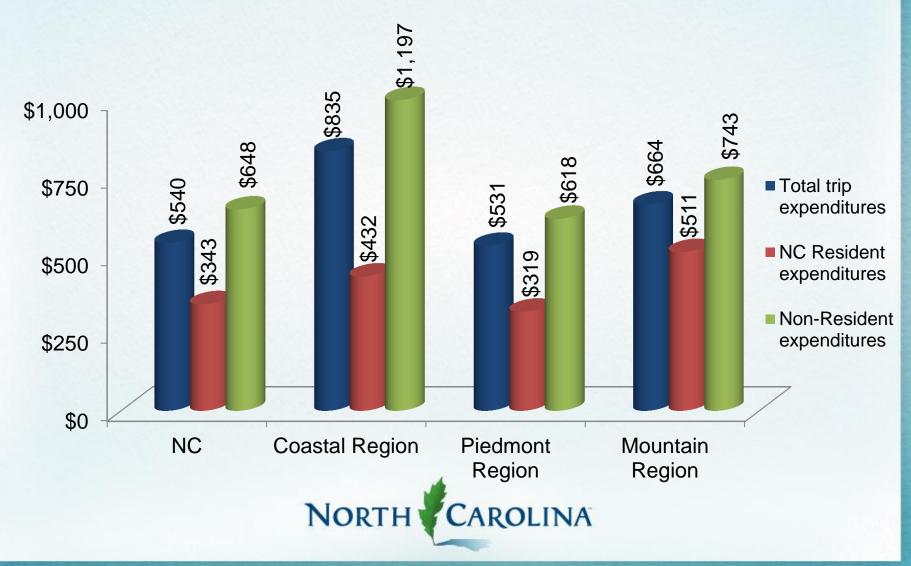


STATE OF ORIGIN OF NC OVERNIGHT VISITORS

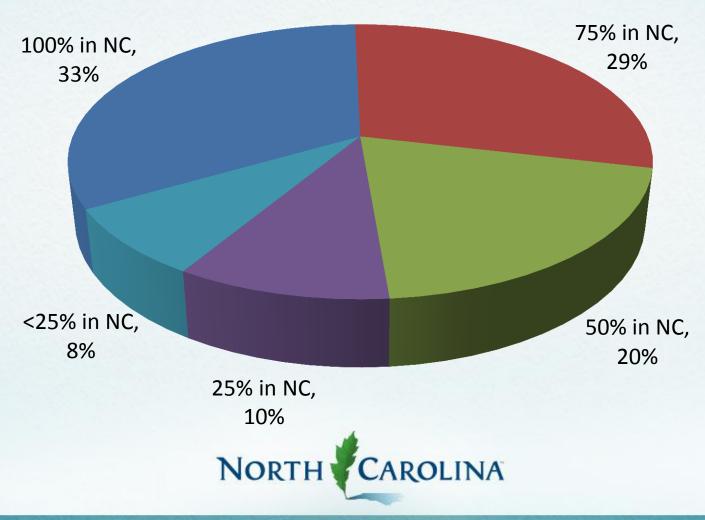




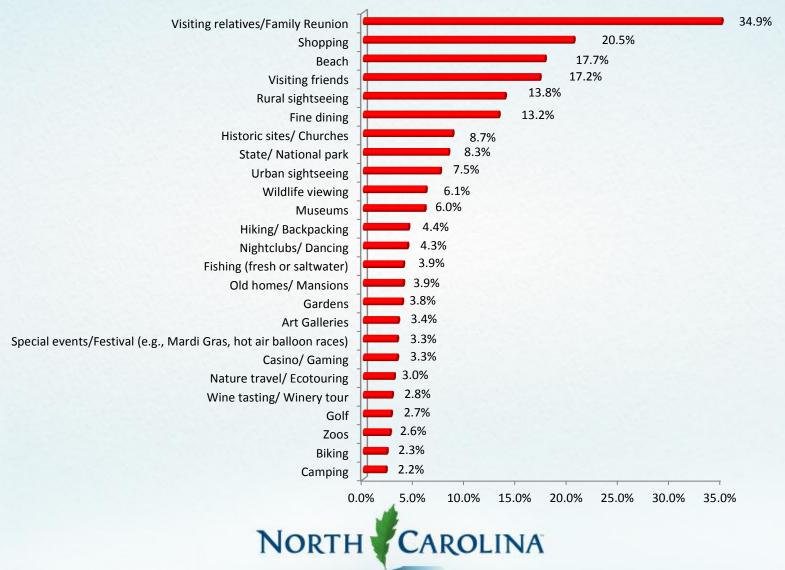
AVERAGE TOTAL TRIP SPENDING BY OVERNIGHT VISITOR PARTIES



PARTNER MARKETING DOLLAR ALLOCATION



ACTIVITIES OF NC OVERNIGHT VISITORS



RESEARCH

- Fast Facts
- Economic Impact
- Visitation
- Lodging
- International
- Tax Data
- County Level Statistics





WHO WE ARE TALKING TO

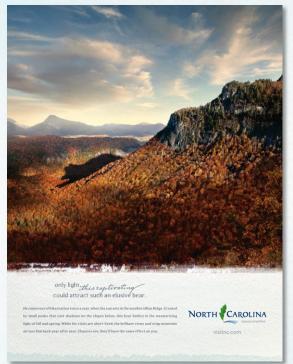
Mom, Wife, Daughter, Sister, Friend, Co-worker

- Females 35-54
- HHI \$75K+
- Wears many hats and frames her life in context of loved ones and friends

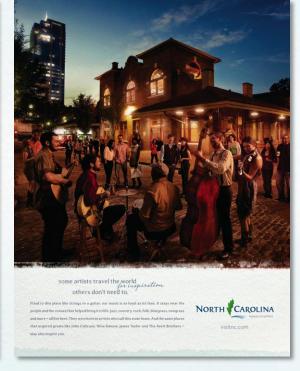




BRAND ADVERTISING

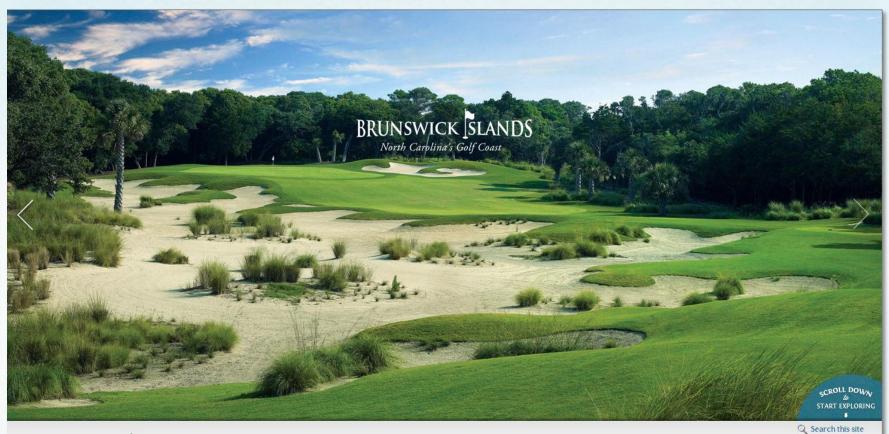








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Jind THINGS TO DO Get great TRIP IDEAS

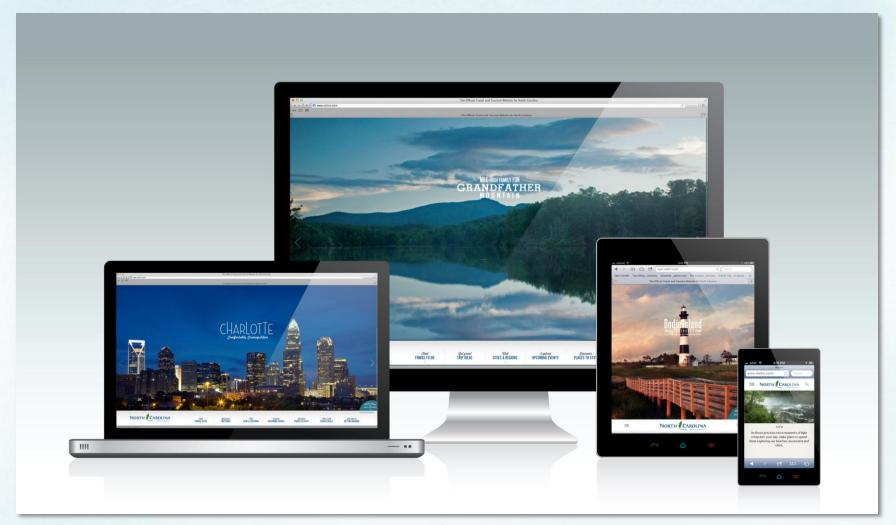
Visit CITIES & REGIONS Explore UPCOMING EVENTS

Discover PLACES TO STAY Save with TRAVEL DEALS

See tips on GETTING AROUND



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THE MASS(IVE) MEDIA

Events Direct Fax Direct Mail Telephone

IM **Fmail Events** Direct Fax Direct Mail Telephone

1990s

IM **Fmail Events** Direct Fax Direct Mail Telephone

Mohile Fmail **SMS** IM **Email Events** Direct Fax Direct Mail Telephone

2000s

Apps/Push Notifications **Group Texting** Social DM Voice Marketing Mobile Email SMS + MMS IM **Events** Email Direct Fax Direct Mail Telephone

<1990

TV Radio Print Display TV Radio Print Display Cable TV Website Search Online Display

1999

TV Radio Print Display Website Search Online Display Paid Search **Landing Pages** Microsites Online Video

Webinars

Affiliate Marketing

TV Radio Print Display Website Search Online Display Paid Search **Landing Pages** Microsites Online Video Webinars Blogs **RSS Podcasts**

Wikis Social Networks Mobile Web

2012

TV Radio Print Display Website Search Virtual Worlds Widgets

Online Display Paid Search **Landing Pages** Microsites Online Video **Affiliate Marketing** Webinars Blogs/RSS **Podcasts** Contextual Wikis Social Networks Mobile Web Behavioral Social Media & Ads



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Twitter Mobile Apps

DIGITAL ADVERTISING



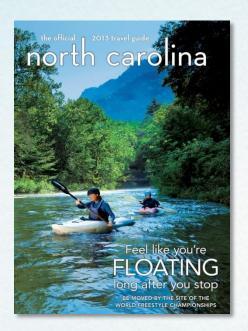


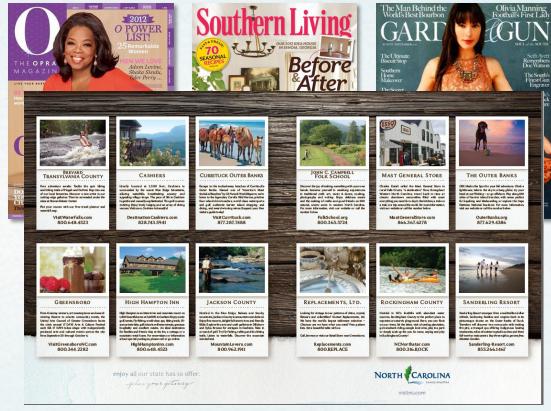






PARTNERSHIPS LEVERAGE RESOURCES











LEVERAGING RESOURCES THROUGH PARTNERSHIPS

Media Spending

Division Media Budget: \$3,380,000

Partner investment: \$2,100,000

Final Budget: \$5,480,000

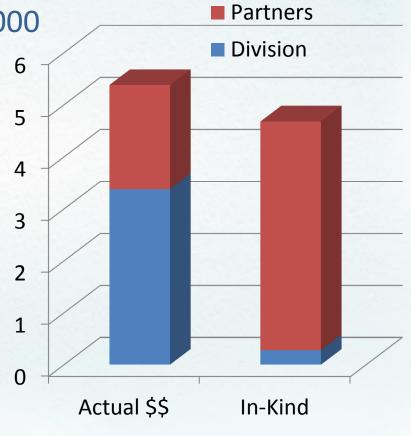
In Kind Media Partners

Division: \$280,000

Media Partners: \$3,391,000

Total Value:

\$9,126,000



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Local Artisans

Meet craftspeople as captivating as the pottery, glass, sculptures and woodcarvings they create.



Museums

Explore exhibits dedicated to flight, basketball, history, motorsports and getting hands-on.



Outdoor Drama

Attend a performance of The Lost Colony, Unto These Hills or other seasonal shows.



Performing Arts

Enjoy an eclectic mix of culture ranging from bluegrass festivals to Broadway plays.

Tour museums that made history.

Museums

North Carolina's museums are as unique as the treasures they display. Here you'll find the nation's first state-funded art museum in Raleigh as well as relics from Blackbeard's flagship, Queen Anne's Revenge, in Beaufort, Kids can get hands-on at <u>interactive museums</u> statewide, while plane and train enthusiasts will enjoy the Wright Brothers National Memorial in Kitty Hawk and the North Carolina Transportation Museum in Spencer. And no Tar Heel fan's visit is complete without a stop at the Carolina Basketball Museum in Chapel Hill

PHOTOS From STORIES Secures TRIP IDEAS White VIDEOS



Find out where sound travels to stay.

Each note shapes our rich and vibrant musical history. Doc Watson, John Coltrane, James Taylor, Thelonious Monk, Randy Travis and The Avett Brothers are among legendary North Carolina music alumni. Talent old and new is always on display at concerts, festivals and small venues throughout the state where you can hear our heritage firsthand.

FOR PHOTOS From STORIES STORIES TRIP IDEAS WHILE VIDEOS





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Get details on the SWEEPS

See the ENTRIES

PRIZES

Learn about
OUR PARTNERS





Wreck diving the QUEEN ANNE'S REVENGE



SOCIAL MEDIA



Visit North Carolina

ı Like ■ Comment 1,491 people saw this po

Rainy days are perfect for exploring a new museum. What are your favorite



Joe King Yep, NC Transportation museum is my fav.



Unlike - Reply - & 3 - March 12 at 11:32am

Ron Vetere I love this museum. I wish downtown Rocky Mount had a Rocky Mount Museum to include a train museum. - Hilarie

Like · March 12 at 1:51pm

Write a reply...



North Carolina Culture Gotta love the N.C. Transportation

Unlike - Reply - & 1 - March 12 at 11:43am



Trey McLamb The Brady C. Jefcoat Museum blew my mind way more than expected, worth the trip. Unlike - Reply - \$1 - March 12 at 11:23am - Edited



Philippe Delarbre Museum of Cherokee Indian in Cherokee

Like - Reply - March 12 at 12:03pm



51 Likes, Comments & Shares

FROM YOUR PAGE AND POSTS

FROM LIKES, COMMENTS & SHARES

TOTAL Comments Shares

71 Post Clicks

NEGATIVE FEEDBACK

O Hide All Posts

0 Unlike Page



Visit North Carolina shared North Carolina State Parks and Recreation's photo

Such a beautiful shot from our friends at North Carolina State Parks and

North Carolina State Parks and Recreation

if Like Page

Just one more snow shot...the Profile Trail at Grandfather Mountain State

FROM LIKES, COMMENTS & SHARES

12.944 People Reached

641 Likes, Comments & Shares

FROM YOUR PAGE AND POSTS

TOTAL

Comments Shares

328 Post Clicks

Photo Views Link Clicks

NEGATIVE EFEDBACK

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0 Report as Spam 0 Unlike Page



about a month ago 🤌

Park early today.

i Like ■ Comment → Share

614 Likes 16 Comments



PROJECT 543

Project 543





76

View 14,000 years of history in one exhibit



11

Cast your line on the nation's only fly-fishing trail



Hang out with the largest hang gliding school in the world



34

Follow a battle that was a preview of the **American Revolution**



52 Discover the northernmost home of the American alligator



Tour the site of America's First Gold Rush



93

Stand apart on Eastern America's highest point



Man the guns of the world's greatest sea weapon











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NORTH CAROLINA



From Atlantic coastal sites at Forts Fisher and Macon to Union cavalry operations in the western mountains, North Carolina offers a

western mountains, North Carolina offers a collection of Civil War sites as varied as its landscapes. Blockade running in Wilmington. Ironclads at Kinston and Plymouth. Sherman vs. Johnston battles in 1865. A surrender more than two weeks after Appomattox. "Lee's

Lifeline" on a crucial railroad.

Just about anywhere you go in North Carolina, you will bump into a Civil War story — one you may not find anywhere else.

Civil War Trails Map

The North Carolina Civil War Trails Map, updated June 2007, features numerous sites in addition to the sites identified on the original Carolinas

FREE INFO MAPS & MORE CLICK HERE









FALL SEASON COLLABORATION





FALL FOLIAGE AND FISHING REPORTS

Mountain Foliage Reports

The mountains provide a scenic backdrop for fall foliage. Check here for new reports from our park rangers each week throughout the season to find photos and updates on peak conditions in the region.

You can share your own fall pictures and experiences with us on Facebook and Twitter. See what's happening in other regions of the state with Piedmont Foliage Reports and Coastal Fishing and Activity Reports.

Reports and photos are provided by the park rangers and staff of the North Carolina State Parks system.

Oct. 28 Report - Jennette's Pier, Nags Head

Dare County



Oct. 25, 2013, Birdseye view of Jennette's Pier

Certain anglers wait all year for the fall spot to bite, and it began in earnest late last week. The spot continue to bite today with anglers picking up two, and occasionally five, at a time.

There has also been an increase in the number of throwback speckled trout over the last few days. With water temperatures hovering around 63 degrees, the larger trout should arrive at any time. Expect good fishing to continue this week.

For more information about visiting this location, go to Jennette's Pier and Outer Banks Visitors Bureau.

Mike Remige

See all of the Coastal Fishing and Wildlife Reports »

Oct. 23 Report - Kerr Lake State Recreation Area

Henderson



Oct. 23, 2013, Kerr Lake State Recreation Area

Autumn foliage is at about 60% on the way to peak. The landscape is now full of brilliant golds, warm oranges and deep reds. Oaks are some of the only species still showing little to no change.

For more information about visiting this location, go to North Carolina State Parks and Vance County.

Jessica Williams

See all of the Piedmont Foliage Reports »

Nov. 7 Report - Chimney Rock State Park

Chimney Rock



Nov. 5, 2013, View of Chimney Rock Mountain from the Meadows.

Leaf colors exploded at Chimney Rock last week, surrounding us in brilliant golds, reds and oranges! Foliage is at peak, and should remain colorful into mid-November if the weather remains calm. The maples are stunning this year, and the red oaks are just now living up to their

Leaf peepers can find beautiful autumn foliage along the park's four scenic trails, cruising the road or rock climbing this Saturday at Climbin' the Chimney from II:00 am-3:00 pm.

For more information about visiting this location, go to North Carolina State Parks and Rutherford

Matt Popowski

See all of the Mountain Foliage Reports »



2014 TRAVEL GUIDE





INCREASING COMPETITION







MARKETING CYCLE

